

SERVICES

CONSULTING SERVICES

We can easily assess your company's IT needs and provide solutions to help you reduce the total cost of ownership and reduce operating costs.



NETWORK INTEGRATION

We can design and build your entire network – (LAN, WAN & WAN) including all client / server architecture; configuration and networking of your pc's, laptops and printers; software; internet; intranet; anti-virus applications; back-up systems and firewall protection, globally or remotely.



BUSINESS SOFTWARE

Making choices between various software can be overwhelming. That's why we're here. We can help you assess your IT needs, make educated, economically efficient choices, provide installation and training and afford you full support throughout.



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BUSINESS APPLICATIONS



Whether you need help managing your warehouse and inventory, keeping your financial records or managing customer relations, we can administer and help you implement the applications needed to simplify the work process and allow you better controls over your business.

WEBSITE DESIGN AND HOSTING

We can design, build, maintain and host your company's website. Whether it's an information-only site or an intricate e-commerce site, we have a Webmaster who will get the job done.



VOICE OVER IP (VOIP) AND TELECOM



This category of hardware and software applications enables users to use the Internet as the transmission medium for telephone calls. "VOIP" has been used for years and is now being implemented as an efficient technology which often results in astounding cost savings.

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HELP DESK / SUPPORT SERVICES

Having a minor problem and just can't figure it out? Or is your network acting up? Either way, give us a call. In most instances, our IT support staff can provide solutions remotely. If the problem requires a visit, we will be there.



STARTUP AND RELOCATION



HTB offers a complete package of implementation and design services to create a highly secure and efficient office infrastructure. As a single point of contact, we prevent planning errors that can delay your move or increase construction fees. A project manager and team will be allocated to work with your architect and contractor to make sure your project comes in on time and within budget.

ON SITE EDUCATION

HTB offers hands-on training seminars educating users with simple how-to information in the handling of computer equipment and software. Sessions are 2 hours long and offered right where you need them – in the comfort of your own office.

We like to call this valuable resource "preventative care."



MAIL SERVER / INTERNET CONNECTION



Once your network is fully integrated, we can build your company's email server for optimal security and performance, or simply help you get connected to the Internet.

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ANTIVIRUS AND SPAM PROTECTION

We will examine your current infrastructure and provide a full evaluation, or we can design a whole new network, recommending any additional software, applications or preventative measures you may need in order to provide optimal protection for your data.



FILE SERVERS

Every business needs a system that will allow mainstream documents to be shared by all while at the same time keeping confidential documents secure. And it is an absolute necessity to have a system in place that will backup important documents and archive data on a daily basis. We can easily install, configure and maintain all your dedicated file servers, providing you with security and peace of mind.



DATA RECOVERY

In case of any computer related emergency, we will provide immediate support in recovering lost files or crashed servers. We will help you recover information, assess the system, find the issue and resolve it and advise on procedures in order to avoid any potential future recurrence.



TELEPHONE LINES AND SERVICE PROVIDERS

In need of a long distance and local service provider? We can help you locate and negotiate the best deal and provide a seamless implementation into your new system.



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VIDEO CONFERENCING / CONFERENCE CALLING



We will help your business progress into the technological future by advising the most effective ways to utilize these modern technological advances, which bring global companies closer together, all the while providing cost efficient solutions and substantial company savings by significantly reducing travel expenses.

SECURITY APPLICATIONS

Security Risk Assessment is often overlooked by small & mid-sized companies, and can often cost the business hundreds of thousands of dollars in damages, an expensive pitfall which can easily be avoided if the appropriate measures are taken. We will assess your entire infrastructure to insure that the quality and effectiveness of security measures on all applications, software and hardware are up to and surpass our stringent guidelines. These applications include your firewall; antivirus applications; setting strict user allowances; limiting access to remote and often unsecured resources; contact security and filtering systems and steadfast security for e-commerce sites. All of these integral measures decrease your company's vulnerability to internal and external security failure.



SECURE REMOTE CONNECTION



If you need to work from home or the road or if you have employees that need access to the office information system and telephone lines, we have several different products to choose from that will make your business more productive

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WIRELESS APPLICATIONS

Wireless phones, wireless handhelds, wireless networking. Without wires, information is transmitted through the air, waiting to be taken at your own risk. We make sure that these newly popular applications are implemented safely and securely. We provide user training to teach your employees about potential vulnerabilities and set up stringent securities to insure that your company's intellectual property stays safe and secure.



TELEPHONE SYSTEM & VOICE MAIL



We can locate the perfect phone system tailored for your business needs. We do the legwork for you, considering needs based on budgetary requirements and usage. We even oversee and assist in the installation of the system and configure it all for you, including voice mail systems, dedicated fax lines and unified messaging systems.